

### Print Tracker Clients

Print Tracker Clients may be installed on workstations or servers.



Print Tracker Clients communicate with print devices to obtain toner levels and service status (when alerts are activated). Each Print Tracker Client checks with the devices twice a day to gather meter information. The Print Tracker Client uploads meter data on a scheduled day and time. On specified dates, reports are sent to designated email recipients. The Print Tracker Client cannot receive inbound communication from the dealer nor relay direction to the customer's imaging machines.

### Dealer's Customer's Copiers/MFPs/Printers



Imaging devices communicate with Print Tracker Clients via SNMP over port 161.

### Print Tracker Secure Servers

The Print Tracker Client communicates with Print Tracker's secure servers via SSL on port 443. Communications are encrypted to allow safe reliable transmission of meter information.



### Print Tracker Admin

Print Tracker Admin enables administrators to view meter and alert data received by the Print Tracker Secure Servers. Reports can be generated to show device usage statistics. Limited change requests such as reporting date and alert notification amendments can be uploaded to the Print Tracker Servers for the Print Tracker Client to process.



### Print Tracker Data Processor



### Dealer's Accounting System

The Print Tracker Data Processor gathers meter and alert data from the Print Tracker Secure Servers. Toner alerts and meter data are gathered as scheduled. Alerts can generate supply sales quotes for the dealer's fulfillment team to process. Meter and alert data is imported into the dealer's accounting system.